



Joplin Public Library

TENTATIVE AGENDA

17 September 2020

The next regular meeting of the Joplin Public Library Board of Trustees is Monday, September 21, 2020, at 4:00 p.m. in the Community Room of the Library. The meeting will be streamed live on the Library's YouTube channel, at https://www.youtube.com/channel/UCjifjJk_ICaphjeDLQDH4Ng

- I. BOARD EDUCATION:** None
- II. MINUTES FOR THE August 2020 MEETING**
- III. EXPENDITURES:**
 - A. Voucher
 - B. Expenditures
 - C. Revenues
- IV. COMMITTEE REPORTS:** None
- V. UNFINISHED BUSINESS:**
 - 1. Goal-setting for the Library Director
 - 2. Friends of the Library update
 - 3. Phased reopening update
- VI. NEW BUSINESS:**
 - 1. FY21 proposed budget
- VII. LIBRARIAN'S REPORT:**
 - A. Announcements:
 - B. Statistics:
- VIII.** The Board will consider a motion to convene in closed session under 610.021, section 2, RSMo to discuss real estate, legal and/or personnel issues.

The Joplin Public Library Board of Trustees meets at 4:00 p.m. on the third Monday of the month. Anyone wishing to address the Board of Trustees must submit a request in writing prior to the regular Board meeting. Request forms are available in the Library Administrative Office during regular business hours. Individuals appearing before the Board will be limited to five minutes speaking time. If you are in need of disability-related auxiliary aids or services, contact the Library Administrative Assistant's office at (417) 623-7953. Forty-eight hours' notice is requested.

**LIBRARY MINUTES
BOARD OF TRUSTEES
JOPLIN PUBLIC LIBRARY
17 AUGUST 2020**

The regular meeting of the Joplin Public Library Board of Trustees was called to order at 4:04 p.m. by President Mary Gaarder. Board Members Barbara Hicklin, David Layne, Lisa Erickson, Jim Fleischaker, Emily Stanley, Andrea Cullers, and Jennifer Baldwin, and Library Director Jeana Gockley were present. Children's Services Librarian Christina Matekel-Gibson and Teen Services Librarian Beth Snow were also present.

Excused absence: Nicole Shoaf.

Due to the COVID-19 pandemic and the Library's reduced hours of operation, the meeting was streamed live on the Library's YouTube channel.

BOARD EDUCATION: Christina Matekel-Gibson and Beth Snow reported on the 2020 Summer Reading Program, which was entirely virtual due to COVID-19. Beth shared that of 53 participants in Beanstack, 52 completed the program. Programs included a sketch-along, virtual game nights, a Harry Potter party, a national teen lock-in, and Lego challenges. Christina noted that the Children's completion rate was 50 percent this summer, as opposed to 56 percent last summer. Programs included weekly story times, live programs via Zoom or Facebook, pre-recorded videos from Jay and Lesley's Laughing Matters, and grab and go craft kits, accompanied by an online tutorial. She also reported on the Adult Summer Reading Program. Last year, 125 people registered; this year, 151 registered, with 145 completing the program. Programs included two cooking demonstrations, a Dungeons and Dragons tutorial, and a book club.

MINUTES: Minutes from the regular July 2020 meeting were approved as distributed.
(Hicklin/Baldwin) 7/0

VOUCHERS: July non-salary expenditures in the amount of \$79,433.35 were approved.
(Fleischaker/Hicklin) 7/0

COMMITTEE REPORTS: None.

UNFINISHED BUSINESS:

1. **Phased reopening.** Jeana expressed hopes that things will maintain through September. Still offering curbside pickup. Some Board Members asked whether it would be possible to extend hours into the evening in light of school starting.
2. **Kiwanis statue.** It's been installed in front of the building, near the entrance.

NEW BUSINESS:

1. **Ethics policy revision.** Jeana found an error in the policy and proposed a revision. Motion by Ms. Stanley to approve the revision, second by Mr. Fleischaker, motion passed. 7/0
2. **Renewal of ethics policy.** The policy needs to be approved every two years. Motion by Mr Layne to approve the policy, second by Ms. Stanley, motion passed. 7/0
3. **Tax levy hearing.** The public hearing will be held August 24 at City Hall to determine the tax levy rate for the Library. In 2021, the Library is expected to receive approximately \$1.4 million in property taxes, about \$100,000 more than usual thanks to an expired TIF.

LIBRARIAN'S REPORT:

Announcements:

Community Engagement

- On July 25, KSN did a story about our Summer Read wrap up.
- On July 24, The Joplin Globe had an article about the CARES grant the Library received.
- On July 28, Jeana was one of 42 panelists that shared updates during Connect2Culture's 5th Annual Joplin Arts & Cultural Preview.
- Show Me the Ozarks magazine featured a story about August programming.
- On the Library's monthly KSN Living Well spot, on August 4, Jeana shared information on Curbside Pickup and Virtual Programming.

Programs

- A newly formed Homeschool Committee is working on a plan to support virtual and homeschooling families this fall. Currently, the Library is surveying its patrons to find out their needs and to focus the initiative.

Building & Grounds

- Staff from RE Smith came on July 27, to do water testing to try to pinpoint the area of issue from the July 2 leak. More leaking was reported on July 31, and RE Smith returned on August 5, to do additional water testing.

Training

- Attended the virtual One Million Cups annual Organizers Summit at the Chamber on August 10 and 11.

Grants

- The Lemons Charitable Trust provided a grant for a new media collection of Binge Boxes. These boxes are themed collections of 4-6 movies packaged together for ease and convenience.
- CARES Grant
 - Twenty mobile hotspots were purchased and are being configured for check out.
 - A mobile Wireless Access Point was added to the building to allow users outdoor access to the internet 24/7.

- Purchased 302 additional e-books and e-audiobooks during July, using the Hoopla and Overdrive platforms.
- Submitted a reimbursement request of \$4,877.08 to the Jasper County Commissioners for CARES Act funds.

Miscellaneous

- Larry Wood released a new book called “Midnight Assassinations and other Evildoings: A Criminal History of Jasper County, Mo.” His acknowledgements page offered a round of thank you notes to the Reference Department, especially Jason Sullivan and Patty Crane; the Local History Department, particularly Richard Porter; and Lydia Humphreys and Jill Sullivan for Makerspace help in designing the cover.

Statistics: Checkouts are up. E-books are holding steady. ILLs have returned to where they were at last year.

STAFF COMMENTS: None.

BOARD COMMENTS: None.

The meeting adjourned at 5:36 p.m.

Written by

Administrative Assistant

Approved by

Library Director

The next regular meeting of the Board of Trustees of the Joplin Public Library will be held at 4 p.m. Monday, 21 September 2020.

Joplin Public Library Monthly Voucher

8/2020

TO THE FINANCIAL DIRECTOR

This is to certify that claims against the Joplin Public Library have been examined and approved by the Board of Trustees as follows:

	Vendor	Line#	Amount
Confirmation	BURYL ALAN BROWN	705-9502-560-2015: Janitorial Supplies	39.68
Confirmation	HUGO'S INDUSTRIAL SUPPLY	705-9502-560-2015: Janitorial Supplies	509.77
		Line Item Total	549.45
Confirmation	UNIVERSITY OF MISSOURI	705-9502-560-2110: Computer Software	864.00
		Line Item Total	864.00
Confirmation	CINTAS	705-9502-560-2610: First Aid Supplies	4.82
		Line Item Total	4.82
Confirmation	PEARSON-KELLY LEASING	705-9502-560-2835: Equipment Lease & R	125.98
Confirmation	PITNEY BOWES	705-9502-560-2835: Equipment Lease & R	407.73
		Line Item Total	533.71
Confirmation	LIBERTY UTILITIES	705-9502-560-3005: Electricity Charges	9,712.80
		Line Item Total	9,712.80
Confirmation	SPIRE	705-9502-560-3010: Gas Charges	31.11
		Line Item Total	31.11
Confirmation	CITY OF JOPLIN (TELEPHONE)	705-9502-560-3015: Telephone Charges	396.87
		Line Item Total	396.87
Confirmation	MISSOURI AMERICAN WATER	705-9502-560-3020: Water Charges	2,356.25
		Line Item Total	2,356.25
Confirmation	CITY OF JOPLIN (WASTEWATER)	705-9502-560-3030: Wastewater Charges	107.29
		Line Item Total	107.29
Confirmation	CITY OF JOPLIN (TRASH)	705-9502-560-3035: Sanitation Charges	45.46
		Line Item Total	45.46
Confirmation	GATEWAY PEST CONTROL	705-9502-560-3125: Pest Control	75.00
		Line Item Total	75.00
Confirmation	AAA WINDOW CLEANING LLC	705-9502-560-4120: Building Repairs	1,050.00
Confirmation	WEED WHACKERS	705-9502-560-4120: Building Repairs	6,061.11
		Line Item Total	7,111.11
Confirmation	UNIVERSITY OF MISSOURI	705-9502-560-5110: Computer & Automat	13,253.40
		Line Item Total	13,253.40
Confirmation	UNIQUE MANAGEMENT SERVICES, INC.	705-9502-560-5150: Collection Services	104.60
		Line Item Total	104.60
Confirmation	COPY PRODUCTS	705-9502-560-5265: Maintenance Contract	105.52
Confirmation	OZARK BUSINESS SYSTEMS	705-9502-560-5265: Maintenance Contract	200.48
Confirmation	PEARSON-KELLY TECHNOLOGY	705-9502-560-5265: Maintenance Contract	34.78
		Line Item Total	340.78
Confirmation	INTEGRATED PAYMENTS CONSULTING	705-9502-560-7131: Merchant Card Servic	25.00
		Line Item Total	25.00
Confirmation	FINDAWAY	705-9502-560-7407: Programming	139.96
Confirmation	LAMINATING USA	705-9502-560-7407: Programming	155.96
		Line Item Total	295.92
Confirmation	BAKER & TAYLOR BOOKS	705-9502-560-8405: Library Books and Ma	4,244.03
Confirmation	BRODART COMPANY	705-9502-560-8405: Library Books and Ma	5,604.81
Confirmation	GALE/CENGAGE LEARNING	705-9502-560-8405: Library Books and Ma	539.80
Confirmation	INFOGROUP	705-9502-560-8405: Library Books and Ma	620.00
Confirmation	MIDWEST TAPE	705-9502-560-8405: Library Books and Ma	1,542.22
Confirmation	RECORDED BOOKS	705-9502-560-8405: Library Books and Ma	577.20
Confirmation	USA TODAY	705-9502-560-8405: Library Books and Ma	341.48
		Line Item Total	13,469.54
Confirmation	FINDAWAY	705-9590-560-7407 GFLA01 Grant Progra	200.00

Vendor	Line#	Amount
		<i>Line Item Total</i> 200.00
<i>Confirmation</i> T-MOBILE	705-9590-560-8315: GFLA14: Computer H	14,112.00
		<i>Line Item Total</i> 14,112.00
<i>Confirmation</i> MIDWEST TAPE	705-9590-560-8405: GFLA14: Books and	300.00
<i>Confirmation</i> OVERDRIVE	705-9590-560-8405: GFLA14: Books and	484.11
		<i>Line Item Total</i> 784.11
VOUCHER TOTAL		\$64,373.22

ATTEST:

Secretary

President

**EXPENSE REPORT
AUGUST 2020**

705-9502-560	Line Items	Budget FY 2019-20	Aug-20	Expenditures Subtotal	Balance	Remaining Percent
1010	Full Time	679,830.00	42,345.70	479,310.04	200,519.96	29%
1110	Part Time	337,082.00	18,869.66	200,424.72	136,657.28	41%
1505	Holiday Pay	34,226.00	0.00	29,138.48	5,087.52	15%
1510	Longevity Pay	6,000.00	425.00	4,028.54	1,971.46	33%
1520	Vacation Pay	58,390.00	7,759.88	36,721.26	21,668.74	37%
1565	Sick Pay	22,817.00	798.75	14,021.86	8,795.14	39%
1570	Floating Holiday Pay	3,803.00	240.53	1,804.07	1,998.93	53%
1575	Citizenship Leave pay	300.00	0.00	70.39	229.61	77%
1605	Health Plan	141,295.00	9,129.60	88,033.94	53,261.06	38%
1610	Workers Comp	3,600.00	0.00	2,614.00	986.00	27%
1615	FICA	78,253.00	5,168.56	56,645.54	21,607.46	28%
1625	LAGERS	85,729.00	5,786.18	61,017.34	24,711.66	29%
1640	Life Insurance	1,434.00	125.50	1,199.01	234.99	16%
1645	Dental Insurance	6,874.00	438.44	4,371.62	2,502.38	36%
2005	Cleaning Supplies	150.00	0.00	69.12	80.88	54%
2015	Janitorial Supplies	8,800.00	549.45	8,866.25	(66.25)	-1%
2030	Maintenance Supplies	1,860.00	0.00	1,275.05	584.95	31%
2105	Computer Supplies	11,600.00	0.00	5,312.01	6,287.99	54%
2110	Computer Software	18,000.00	864.00	26,310.78	(8,310.78)	-46%
2120	General Office Supplies	3,515.00	0.00	2,571.24	943.76	27%
2205	Food & Beverage Supplies	500.00	0.00	0.00	500.00	100%
2310	Professional Materials	1,630.00	0.00	336.60	1,293.40	79%
2315	Library Materials	14,000.00	0.00	1,246.82	12,753.18	91%
2610	First Aid Supplies	500.00	4.82	463.02	36.98	7%
2815	Public relations	965.00	0.00	0.00	965.00	100%
2835	Equip Lease & Rental	4,946.00	533.71	3,349.72	1,596.28	32%
3005	Electric Charges	80,000.00	9,712.80	67,442.27	12,557.73	16%
3010	Gas Charges	2,500.00	31.11	1,284.05	1,215.95	49%
3015	Telephone Charges	5,000.00	396.87	4,151.82	848.18	17%
3020	Water Charges	9,000.00	2,356.25	6,539.99	2,460.01	27%
3030	Wastewater Charges	1,500.00	107.29	1,124.23	375.77	25%
3035	Sanitation Charges	560.00	45.46	409.14	150.86	27%
3125	Pest Control Charges	1,000.00	75.00	750.00	250.00	25%
3205	Postage	7,281.00	0.00	3,108.50	4,172.50	57%
3210	Freight & Delivery	2,830.00	0.00	2,700.00	130.00	5%
4005	Office Equipment Repairs	965.00	0.00	0.00	965.00	100%
4120	Building Repairs	50,000.00	7,111.11	27,685.13	22,314.87	45%
5015	Legal Fees	500.00	0.00	0.00	500.00	100%
5035	Property Tax Services	55,000.00	189.57	52,097.43	2,902.57	5%
5110	Computer & Automated Services	43,310.00	13,253.40	29,873.55	13,436.45	31%
5150	Collection Agency Services	5,000.00	104.60	1,978.18	3,021.82	60%
5265	Maintenance Contracts & Agreements	4,670.00	340.78	4,342.23	327.77	7%
5275	Database Searches	3,800.00	0.00	5,861.41	(2,061.41)	-54%
5290	Makerspace Services	1,000.00	0.00	21.56	978.44	98%
6005	Travel Expenses	6,175.00	0.00	1,634.85	4,540.15	74%
6010	Conferences & Seminars	2,530.00	0.00	105.00	2,425.00	96%
6105	Dues & Memberships	1,161.00	0.00	755.00	406.00	35%

705-9502-560	Line Items	Budget FY 2019-20	Expenditures		Balance	Remaining Percent
				Subtotal		
6115	Educational Materials	150.00	0.00	0.00	150.00	100%
7015	Advertising	150.00	0.00	117.78	32.22	21%
7030	Fees & Permits	16,000.00	0.00	23,042.08	(7,042.08)	-44%
7105	Cash over & Short	15.00	0.00	0.00	15.00	100%
7131	Merchant Card Service Fee	1,300.00	97.51	716.24	583.76	45%
7140	Insurance Premiums	0.00	0.00	0.00	0.00	#DIV/0!
7305	Liability Insurance	2,318.00	0.00	2,346.00	(28.00)	-1%
7407	Special Library Programs	13,570.00	295.92	3,948.43	9,621.57	71%
8305	Office Equipment	250.00	0.00	0.00	250.00	100%
8310	Furnishings	3,000.00	0.00	0.00	3,000.00	100%
8315	Computer Equipment	28,000.00	0.00	9,157.86	18,842.14	67%
8405	Library Books & Periodicals	245,735.00	13,469.54	135,420.53	110,314.47	45%
PROGRAM TOTAL		2,120,369.00	140,626.99	1,415,814.68	704,554.32	33%
9999	Overhead Charges	76,745.00	6,395.42	63,954.20	12,790.80	17%
TOTAL WITH TRANSFERS		2,197,114.00	147,022.41	1,479,768.88	717,345.12	33%

705-9590-560	State Grant Line Items	Budget FY 2019-20	Aug-20	Expenditures		Balance	Remaining Percent
					Subtotal		
Summer Reading (special grant)							
7407	Special Library Programs		200.00	619.63			
SUBTOTAL			0.00	419.63			
STATE GRANT TOTAL			0.00	419.63			

705-9590-560	Federal Grant Line Items	Budget FY 2019-20	Aug-20	Expenditures		Balance	Remaining Percent
					Subtotal		
Show-Me Steps (Patricia Crane)							
6005	Travel Expenses		0.00	1,120.87			
6010	Conferences & Seminars		0.00	0.00			
SUBTOTAL			0.00	1,120.87			
Summer Reading							
1110	Part time		629.28	2,063.82			
1615	FICA		48.14	157.88			
7407	Special Library Programs			5,189.83			
SUBTOTAL			677.42	7,411.53			
Spotlight on Literacy							
1110	Part time		0.00	1,612.85			
1614	FICA		0.00	123.39			
7407	Special Library Programs			902.69			
SUBTOTAL			0.00	2,638.93			
FINRA							
8405	Library Books and Materials		0.00	1,782.08			
SUBTOTAL			0.00	1,782.08			
Targeted Collection (Workforce)							
8405	Library Books and Materials		0.00	1,565.99			
SUBTOTAL			0.00	1,565.99			

CARES			
2015	Janitorial Supplies	0.00	27.87
2120	Office supplies	0.00	26.97
7407	Special Library Programming	0.00	329.99
8315	Computer Hardware	14,112.00	15,630.38
8405	Library Books and Materials	784.11	784.11
	SUBTOTAL	14,896.11	16,799.32
	FEDERAL GRANT TOTAL	15,573.53	31,318.72

Note: Report based on numbers received from the City of Joplin and a Library-generated voucher.

Note: Shaded areas indicate that final numbers from the City of Joplin are unavailable at this time.

**REVENUE REPORT
AUGUST 2020**

Account #		FY 19-20 Estimated Revenue	Aug-20	FY 19-20 TO DATE	% OF EST. REVENUE
705-0000-					
400.01-01	R E Tax	1,380,000.00	4,740.35	1,300,861.82	94%
400.01-02	Payment In Lieu Of Taxes	3,000.00	0.00	3,001.32	100%
400.01-03	Commercial Surtax	302,500.00	0.00	391,051.90	129%
400.01-04	Financial Inst. Tax	5,000.00	0.00	3,605.08	72%
400.01-05	RR & Utilities-St. Assess.	42,000.00	0.00	64,262.18	153%
440.01-06	Penalties & Interest	8,000.00	771.52	6,517.60	81%
	Tax Revenue Subtotal	1,740,500.00	5,511.87	1,769,299.90	102%
420.02-01	Library Fines	6,000.00	101.00	1,637.81	27%
	Library Fines Subtotal	6,000.00	101.00	1,637.81	27%
430.02-01	Non-Resident Fees	34,000.00	3,651.88	25,244.95	74%
430.02-02	Book Sales	7,000.00	371.49	2,868.77	41%
430.02-04	Hager Processing	0.00	0.00	0.00	#DIV/0!
430.02-05	Lost Books	9,000.00	371.46	6,125.59	68%
430.02-07	Makerspace Fees	1,000.00	0.00	125.96	13%
430.02-08	Passport Fees	12,000.00	0.00	5,730.96	48%
	Library Fees Subtotal	63,000.00	4,394.83	34,239.31	54%
	Photocopies, Computer Printing,				
430.14-01	Reader/Printer, Fax	17,500.00	895.31	9,975.43	57%
430.14-04	Vending commissions	775.00	18.35	410.00	53%
	Other User Fees Subtotal	18,275.00	913.66	9,975.43	55%
440.09-01	Interlibrary Loan	10.00	0.00	0.00	0%
	Other Charges Subtotal	10.00	0.00	0.00	0%
450.01-01	General Account Interest Income	40,000.00	822.96	38,725.18	97%
450.01-03	Investments Interest Income	7,000.00	903.39	25,644.79	366%
	Interest Income Subtotal	47,000.00	1,726.35	64,369.97	137%
450.03-01	Donations to Library	5,000.00	20.59	207.29	4%
450.03-09	Hager Trust Distribution	5,000.00	0.00	0.00	0%
	Donations to Library Subtotal	10,000.00	20.59	207.29	2%
450.06-09	Post Salary	64,287.00	5,464.16	53,713.33	84%
450.06-11	Miscellaneous	5,000.00	268.69	5,061.82	101%
	Other Income Subtotal	69,287.00	5,732.85	58,775.15	85%
451.03-01	Donations to Endowment Reserve	2,500.00	800.00	1,433.44	57%
	Donations to Reserves Subtotal	2,500.00	800.00	1,433.44	57%
460.02-01	Transfer from General Fund	200,000.00	16,666.67	166,666.70	83%
	City Subsidy Subtotal	200,000.00	16,666.67	166,666.70	83%
470.10-03	Adult Summer Literacy Grant -- GFLA01	10,000.00	0.00	4,720.63	47%
470.10-06	Spotlight on Literacy -- GFLA12	6,000.00	(534.13)	4,173.55	70%
	Federal Grants Subtotal	16,000.00	0.00	8,894.18	56%
480.06-01	State Aid	24,054.00	0.00	24,054.50	100%
480.06-03	Athletes and Entertainers Tax	6,489.00	0.00	7,223.12	111%
480.06-05	Show-Me Steps to Career Development	2,000.00	0.00	2,856.00	143%
	State Aid Subtotal	32,543.00	0.00	34,133.62	105%
490.02-28	FINRA Foundation Grant	5,000.00	0.00	1,848.07	37%
	Local Grants Subtotal	5,000.00	0.00	1,848.07	37%

Operating Revenue Total	2,210,115.00	35,867.82	2,151,480.87	97%
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Foundation

450.01-17	Foundation Checking Interest	0.00	0.92	27.70	#DIV/0!
	Interest Income Subtotal	0.00	0.92	27.70	#DIV/0!
450.03-11	Library Foundation	0.00	2,000.00	25,491.46	#DIV/0!
	Deposits to Foundation Subtotal	0.00	2,000.00	25,491.46	#DIV/0!
	Foundation Revenue Total	0.00	2,000.92	25,519.16	#DIV/0!

Hager

450.02-01	Unrealized Market Value	0.00	16,402.05	20,875.47	#DIV/0!
450.02-03	Realized Gain/Loss	0.00	1,099.95	-14,950.51	#DIV/0!
	Gain/Loss on Investments Total	0.00	17,502.00	5,924.96	#DIV/0!
	Hager Revenue Total	0.00	17502.00	5,924.96	#DIV/0!

Total Foundation and Hager Revenue	0.00	19,502.92	31,444.12	#DIV/0!
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Total Library Revenue	2,210,115.00	55,370.74	2,182,924.99	99%
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Note: Report based on numbers received from the City of Joplin and a Library-generated revenue report.

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**STATISTICS
AUGUST 2020**

	Totals FY 2019	Aug-20	Total to Date	% of 19 Total
Gate Count	239,674	7,973	103,796	43.3%
Circulation	411,856	22,889	200,757	48.7%
Overdrive Circulation	32,674	3707	32,503	99.5%
Unique Overdrive Patrons this month	7,465	709	6,891	92.3%
New Overdrive Users	536	38	519	96.8%
Hoopla Circulation	7,663	761	8,174	106.7%
Unique Hoopla Patrons this month	2,439	292	2,986	122.4%
New Cards Issued	3,913	206	1,970	50.3%
Adult Reference Questions	11,005	664	6,481	58.9%
Adult Information/Direction Requests	14,380	443	5,783	40.2%
Children's Reference Questions	3,652	129	1,215	33.3%
Children's Information/Directional	9,275	208	3,500	37.7%
Teen Reference Questions	199	17	659	331.2%
Teen Information/Direction Requests	2,202	155	687	31.2%
REFERENCE & INFORMATION	40,713	1,616	18,325	45.0%
ILL Initiated	2,305	179	1,466	63.6%
ILL Loaned	1,736	131	1,008	58.1%
TOTAL ILL	4,041	310	2,474	61.2%
Reference Databases Use	184,539	10,572	123,814	67.1%
Adult Public Internet Use	32,710	1,077	13,486	41.2%
Wifi Unique Individual Users	14,745	396	1,347	9.1%
Wifi Sessions	0	2,495	4,816	#DIV/0!
Children's Computer Use	11,391	0	3,809	33.4%
Teen Computer Use	93	6	47	50.5%
Library Tours	13	0	1	7.7%
Tour Attendance	274	0	5	1.8%
Meeting Room Reservations	1,139	0	449	39.4%
Storyroom Reservations	0	0	0	#DIV/0!
Study Room Uses	4,374	0	1,712	39.1%
Story Time	214	5	100	46.7%
Story Time Attendance	5,832	188	2,622	45.0%
Children's Summer Reading Program	17	1	5	29.4%
Children's Summer Reading Attendance	1,082	300	982	90.8%
Children's Programs	136	0	53	39.0%
Children's Attendance	4,384	0	1,668	38.0%
Children's Passive Program	10	1	3	30.0%
Children's Passive Program Attendance	923	30	114	12.4%
Teen Programs	79	1	32	40.5%
Teen Attendance	511	4	231	45.2%
Teen Passive Program	0	0	0	#DIV/0!
Teen Passive Program Attendance	0	0	0	#DIV/0!
Teen Summer Reading Programs	22	0	8	36.4%
Teen Summer Reading Attendance	312	0	100	32.1%

Family Programs	3	0	0	0.0%
Family Attendance	103	0	0	0.0%
Adult Programs	39	1	16	41.0%
Adult Attendance	1,433	12	323	22.5%
Adult Summer Reading Programs	6	0	4	66.7%
Adult Summer Reading Attendance	41	0	140	341.5%
Children's Programs Outside Library	64	11	36	56.3%
Children's Programs Outside Attendance	1,238	35	548	44.3%
Teen Programs Outside Library	4	0	3	75.0%
Teen Programs Outside Attendance	203	0	40	19.7%
Adult Programs Outside Library	4	0	1	25.0%
Adult Programs Outside Attendance	458	0	31	6.8%

Adult Titles Added	4,777	376	3,467	72.6%
Adult Volumes Added	5,680	421	3,925	69.1%
Teen Titles Added	184	13	189	102.7%
Teen Volumes Added	221	18	242	109.5%
Children's Titles Added	1,180	56	1,401	118.7%
Children's Volumes Added	1,627	90	1,672	102.8%

Total Titles Added	6,141	445	5,041	82.1%
Total Volumes Added	7,538	529	5,839	77.5%
Total Titles Withdrawn	12,185	509	4,731	38.8%
Total Volumes Withdrawn	5,512	612	6,271	113.8%
TOTAL TITLES: COLLECTION	98,799	99,109		
TOTAL VOLUMES: COLLECTION	124,749	124,317		