



# Joplin Public Library

## TENTATIVE AGENDA

14 April 2020

The next regular meeting of the Joplin Public Library Board of Trustees is Monday, April 20, 2020, at 4:00 p.m. via Zoom. The meeting will stream live on the Library's YouTube channel at [https://www.youtube.com/channel/UCjifjJk\\_1CaphjeDLQDH4Ng](https://www.youtube.com/channel/UCjifjJk_1CaphjeDLQDH4Ng)

- I. BOARD EDUCATION:** None.
- II. MINUTES FOR THE March 2020 MEETING**
- III. EXPENDITURES:**
  - A. Voucher
  - B. Expenditures
  - C. Revenues
- IV. COMMITTEE REPORTS:** None
- V. UNFINISHED BUSINESS:**
  - 1. Kiwanis statue
  - 2. Library closure due to COVID-19
- VI. NEW BUSINESS:** None
- VII. LIBRARIAN'S REPORT:**
  - A. Announcements:
  - B. Statistics:

The Joplin Public Library Board of Trustees meets at 4:00 p.m. on the third Monday of the month. Anyone wishing to address the Board of Trustees must submit a request in writing prior to the regular Board meeting; please contact the Library Administrative Assistant, Lisa E. Brown, at [lbrown@joplinpubliclibrary.org](mailto:lbrown@joplinpubliclibrary.org). Individuals addressing the Board will be limited to five minutes speaking time.

**LIBRARY MINUTES  
BOARD OF TRUSTEES  
JOPLIN PUBLIC LIBRARY  
16 MARCH 2020**

The regular meeting of the Joplin Public Library Board of Trustees was called to order at 3:59 p.m. in Conference Room 1 of the Library by President Mary Gaarder. Board Members Mary Gaarder, Nicole Shoaf, David Layne (via phone), Lisa Erickson, Jim Fleischaker, Emily Stanley, and Andrea Cullers, and Library Director Jeana Gockley were present.

**EXCUSED ABSENCES:** Doug Glynn and Barbara Hicklin.

**BOARD EDUCATION:** None.

**MINUTES:** Minutes from the regular February 2020 meeting were approved as distributed.  
**(Fleischaker/Shoaf) 6/0**

**VOUCHERS:** February non-salary expenditures in the amount of \$30,442.99 were approved.  
**(Shoaf/Fleischaker) 6/0**

**COMMITTEE REPORTS: Community Relations.** Committee Chair Shoaf reported on the meeting held prior to today's Board meeting. MSSU's Ed Outhouse has given Jeana a list of goals the design practicum class will focus on; branding and style guidance are the key items. Committee Chair Shoaf also reported on the initial Friends of the Library meeting, attended by Community Relations Committee Members as well as potential Friends of the Library organizers Karen Gunderman, Jessica Currier, Kathy Lazenby, Dr. Paul Teverow, and Dorothy Willcoxon.

**UNFINISHED BUSINESS:**

1. **Pest control quotes.** Jeana presented two quotes, with an emphasis on bed bug prevention and regular pest control services. She will provide copies next month, after doing more research.
2. **Kiwanis statue.** The statue has arrived, weighing in at about 300 pounds. The Board evaluated sites and identified one. Mr. Fleischaker will speak with the installers.

**NEW BUSINESS:**

1. **Epidemic and public emergency policy.** Jeana presented a proposed epidemic and public emergency policy and procedures, in light of the COVID-19 pandemic. The Board discussed the policy and procedures and how to proceed in light of the current pandemic. There was a motion by Ms. Shoaf to approve the policy as edited, second by Mr. Fleischaker. Motion passed. **6/0**

Because of the COVID-19 situation, and in keeping with the policy, Jeana proposed closing the Library, effective March 18. She will touch base with the Board by Friday, April 3 to determine if the closure should continue. The Board consented to closing the Library temporarily.

## **LIBRARIAN'S REPORT:**

### **Announcements:**

#### **Community Engagement**

- On our monthly KSN Living Well spot, on March 3, shared information on the Women Who Made Their Mark Coloring Book that Post is getting ready to release and books that have recently been turned into movies.
- Helped with the MSSU Dress to Impress event on March 4. Four hundred and forty students walked away with professional attire for a job interview or their first career.

#### **Programs**

- The Children's Department hosted a parent night for Kelsey Norman Elementary on March 3. One hundred and seventy-seven parents and children took part in comic-themed activities.
- Also, on March 3, thanks to a collaboration with the Missouri Humanities Council, we had a "French Creole Story of Missouri" fiddle program. It included French folktales, haunting ballads and foot-stomping fiddle tunes.

#### **Building & Grounds**

- An employee from RE Smith came on March 5 and made the roof repairs.
- American Water reported an irrigation leak on March 5.

**Statistics:** The Board discussed and asked about Makerspace use.

**STAFF COMMENTS:** None.

**BOARD COMMENTS:** Mr. Fleischaker – Will inform the Kiwanis of the Library closure, which will hold up the installation.

The meeting adjourned at 5:31 p.m.

Written by

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Administrative Assistant

Approved by

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Library Director

The next regular meeting of the Board of Trustees of the Joplin Public Library will be held at 4 p.m. Monday, 20 April 2020, via Zoom.

# Joplin Public Library Monthly Voucher

3/2020

## TO THE FINANCIAL DIRECTOR

This is to certify that claims against the Joplin Public Library have been examined and approved by the Board of Trustees as follows:

	Vendor	Line#	Amount
Confirmation	HUGO'S INDUSTRIAL SUPPLY	705-9502-560-2015: Janitorial Supplies	2,027.91
Confirmation	US BANK	705-9502-560-2015: Janitorial Supplies	99.00
		<b>Line Item Total</b>	<b>2,126.91</b>
Confirmation	CAMFIL USA	705-9502-560-2030: Maintenance Supplies	461.12
		<b>Line Item Total</b>	<b>461.12</b>
Confirmation	US BANK	705-9502-560-2105: Computer Supplies	574.75
		<b>Line Item Total</b>	<b>574.75</b>
Confirmation	CYBRARIAN CORPORATION	705-9502-560-2110: Computer Software	1,495.00
Confirmation	US BANK	705-9502-560-2110: Computer Software	1,320.00
		<b>Line Item Total</b>	<b>2,815.00</b>
Confirmation	US BANK	705-9502-560-2120: General Office Suppli	467.07
		<b>Line Item Total</b>	<b>467.07</b>
Confirmation	US BANK	705-9502-560-2315: Library Supplies	184.62
		<b>Line Item Total</b>	<b>184.62</b>
Confirmation	CINTAS	705-9502-560-2610: First Aid Supplies	4.82
		<b>Line Item Total</b>	<b>4.82</b>
Confirmation	PEARSON-KELLY LEASING	705-9502-560-2835: Equipment Lease & R	125.98
Confirmation	PITNEY BOWES	705-9502-560-2835: Equipment Lease & R	153.00
		<b>Line Item Total</b>	<b>278.98</b>
Confirmation	LIBERTY UTILITIES	705-9502-560-3005: Electricity Charges	8,220.27
		<b>Line Item Total</b>	<b>8,220.27</b>
Confirmation	SPIRE	705-9502-560-3010: Gas Charges	130.57
		<b>Line Item Total</b>	<b>130.57</b>
Confirmation	CITY OF JOPLIN (TELEPHONE)	705-9502-560-3015: Telephone Charges	404.54
		<b>Line Item Total</b>	<b>404.54</b>
Confirmation	MISSOURI AMERICAN WATER	705-9502-560-3020: Water Charges	476.31
		<b>Line Item Total</b>	<b>476.31</b>
Confirmation	CITY OF JOPLIN (WASTEWATER)	705-9502-560-3030: Wastewater Charges	123.87
		<b>Line Item Total</b>	<b>123.87</b>
Confirmation	CITY OF JOPLIN (TRASH)	705-9502-560-3035: Sanitation Charges	45.46
		<b>Line Item Total</b>	<b>45.46</b>
Confirmation	GATEWAY PEST CONTROL	705-9502-560-3125: Pest Control	75.00
		<b>Line Item Total</b>	<b>75.00</b>
Confirmation	PITNEY BOWES	705-9502-560-3205: Postage	400.00
		<b>Line Item Total</b>	<b>400.00</b>
Confirmation	JOPLIN FIRE PROTECTION	705-9502-560-4120: Building Repairs	1,376.00
Confirmation	TOTAL COMMUNICATIONS, INC.	705-9502-560-4120: Building Repairs	278.00
Confirmation	US BANK	705-9502-560-4120: Building Repairs	49.55
		<b>Line Item Total</b>	<b>1,703.55</b>
Confirmation	COPY PRODUCTS	705-9502-560-5265: Maintenance Contract	102.77
Confirmation	OZARK BUSINESS SYSTEMS	705-9502-560-5265: Maintenance Contract	167.52
Confirmation	PEARSON-KELLY TECHNOLOGY	705-9502-560-5265: Maintenance Contract	31.62
		<b>Line Item Total</b>	<b>301.91</b>
Confirmation	OCLC	705-9502-560-5275: Database Searches	250.32
		<b>Line Item Total</b>	<b>250.32</b>
Confirmation	US BANK	705-9502-560-5290: Makerspace	21.56
		<b>Line Item Total</b>	<b>21.56</b>
Confirmation	US BANK	705-9502-560-6005: Travel Expenses	521.52
		<b>Line Item Total</b>	<b>521.52</b>

	<b>Vendor</b>	<b>Line#</b>	<b>Amount</b>
<i>Confirmation</i>	US BANK	705-9502-560-6010: Conferences & Semin	45.00
		<b><i>Line Item Total</i></b>	<b><i>45.00</i></b>
<i>Confirmation</i>	SAM'S CLUB	705-9502-560-6105 Dues & Memberships	45.00
		<b><i>Line Item Total</i></b>	<b><i>45.00</i></b>
<i>Confirmation</i>	JOPLIN GLOBE	705-9502-560-7015: Advertising	117.78
		<b><i>Line Item Total</i></b>	<b><i>117.78</i></b>
<i>Confirmation</i>	US BANK	705-9502-560-7407: Programming	268.23
		<b><i>Line Item Total</i></b>	<b><i>268.23</i></b>
<i>Confirmation</i>	US BANK	705-9502-560-8315: Computer Equipment	12.99
		<b><i>Line Item Total</i></b>	<b><i>12.99</i></b>
<i>Confirmation</i>	MIDWEST TAPE	705-9502-560-8405: Library Books and Ma	1,585.41
<i>Confirmation</i>	NEOSHO DAILY NEWS	705-9502-560-8405: Library Books and Ma	128.13
<i>Confirmation</i>	NICHE ACADEMY	705-9502-560-8405: Library Books and Ma	1,800.00
<i>Confirmation</i>	THE WEEK	705-9502-560-8405: Library Books and Ma	149.00
<i>Confirmation</i>	US BANK	705-9502-560-8405: Library Books and Ma	3,353.47
<i>Confirmation</i>	WEBB CITY SENTINEL	705-9502-560-8405: Library Books and Ma	32.00
<i>Confirmation</i>	WOMAN'S DAY	705-9502-560-8405: Library Books and Ma	43.14
		<b><i>Line Item Total</i></b>	<b><i>7,091.15</i></b>
<i>Confirmation</i>	US BANK	705-9590-560-6005 GFLA02 Grant Travel	955.87
		<b><i>Line Item Total</i></b>	<b><i>955.87</i></b>
<i>Confirmation</i>	US BANK	705-9590-560-7407: GFLA05: Books and	65.99
		<b><i>Line Item Total</i></b>	<b><i>65.99</i></b>
<i>Confirmation</i>	US BANK	X705-9590-560-7407: GFLA12: Programm	286.43
		<b><i>Line Item Total</i></b>	<b><i>286.43</i></b>
<b>VOUCHER TOTAL</b>			<b>\$28,476.59</b>

**ATTEST:**

\_\_\_\_\_  
Secretary

\_\_\_\_\_  
President

**EXPENSE REPORT**  
**MARCH 2020**

705-9502-560	Line Items	Budget FY 2019-20	Mar-20	Expenditures		Balance	Remaining Percent
				Subtotal			
	1010 Full Time	679,830.00	46,519.88	218,707.93		461,122.07	68%
	1110 Part Time	337,082.00	19,868.87	93,596.66		243,485.34	72%
	1505 Holiday Pay	34,226.00	3,693.44	22,127.25		12,098.75	35%
	1510 Longevity Pay	6,000.00	450.00	1,928.54		4,071.46	68%
	1520 Vacation Pay	58,390.00	1,007.15	15,437.61		42,952.39	74%
	1565 Sick Pay	22,817.00	4,114.69	10,173.93		12,643.07	55%
	1570 Floating Holiday Pay	3,803.00	0.00	1,175.57		2,627.43	69%
	1575 Citizenship Leave pay	300.00	70.39	70.39		229.61	77%
	1605 Health Plan	141,295.00	10,127.36	43,383.70		97,911.30	69%
	1610 Workers Comp	3,600.00	0.00	964.50		2,635.50	73%
	1615 FICA	78,253.00	5,567.07	26,988.69		51,264.31	66%
	1625 LAGERS	85,729.00	5,802.97	27,774.60		57,954.40	68%
	1640 Life Insurance	1,434.00	135.90	584.10		849.90	59%
	1645 Dental Insurance	6,874.00	501.44	2,147.92		4,726.08	69%
	2005 Cleaning Supplies	150.00	0.00	69.12		80.88	54%
	2015 Janitorial Supplies	8,800.00	2,126.91	4,728.09		4,071.91	46%
	2030 Maintenance Supplies	1,860.00	461.12	837.13		1,022.87	55%
	2105 Computer Supplies	11,600.00	574.75	2,567.70		9,032.30	78%
	2110 Computer Software	18,000.00	2,815.00	7,641.40		10,358.60	58%
	2120 General Office Supplies	3,515.00	467.07	1,644.16		1,870.84	53%
	2205 Food & Beverage Supplies	500.00	0.00	0.00		500.00	100%
	2310 Professional Materials	1,630.00	0.00	336.60		1,293.40	79%
	2315 Library Materials	14,000.00	184.62	184.62		13,815.38	99%
	2610 First Aid Supplies	500.00	4.82	443.74		56.26	11%
	2815 Public relations	965.00	0.00	0.00		965.00	100%
	2835 Equip Lease & Rental	4,946.00	278.98	1,751.36		3,194.64	65%
	3005 Electric Charges	80,000.00	8,220.27	30,846.37		49,153.63	61%
	3010 Gas Charges	2,500.00	130.57	773.31		1,726.69	69%
	3015 Telephone Charges	5,000.00	404.54	2,191.42		2,808.58	56%
	3020 Water Charges	9,000.00	476.31	1,562.98		7,437.02	83%
	3030 Wastewater Charges	1,500.00	123.87	605.65		894.35	60%
	3035 Sanitation Charges	560.00	45.46	181.84		378.16	68%
	3125 Pest Control Charges	1,000.00	75.00	375.00		625.00	63%
	3205 Postage	7,281.00	400.00	1,903.50		5,377.50	74%
	3210 Freight & Delivery	2,830.00	0.00	0.00		2,830.00	100%
	4005 Office Equipment Repairs	965.00	0.00	0.00		965.00	100%
	4120 Building Repairs	50,000.00	1,703.55	9,420.83		40,579.17	81%
	5015 Legal Fees	500.00	0.00	0.00		500.00	100%
	5035 Property Tax Services	55,000.00	429.87	50,712.55		4,287.45	8%
	5110 Computer & Automated Services	43,310.00	0.00	16,620.15		26,689.85	62%
	5150 Collection Agency Services	5,000.00	0.00	1,215.23		3,784.77	76%
	5265 Maintenance Contracts & Agreements	4,670.00	301.91	2,252.95		2,417.05	52%
	5275 Database Searches	3,800.00	250.32	1,136.29		2,663.71	70%
	5290 Makerspace Services	1,000.00	21.56	21.56		978.44	98%
	6005 Travel Expenses	6,175.00	521.52	1,634.85		4,540.15	74%
	6010 Conferences & Seminars	2,530.00	45.00	45.00		2,485.00	98%
	6105 Dues & Memberships	1,161.00	45.00	175.00		986.00	85%

705-9502-560	Line Items	Budget FY 2019-20		Expenditures Subtotal	Balance	Remaining Percent
6115	Educational Materials	150.00	0.00	0.00	150.00	100%
7015	Advertising	150.00	117.78	117.78	32.22	21%
7030	Fees & Permits	16,000.00	0.00	23,042.08	(7,042.08)	-44%
7105	Cash over & Short	15.00	0.00	0.00	15.00	100%
7131	Merchant Card Service Fee	1,300.00	67.51	360.23	939.77	72%
7140	Insurance Premiums	0.00	0.00	0.00	0.00	#DIV/0!
7305	Liability Insurance	2,318.00	0.00	0.00	2,318.00	100%
7407	Special Library Programs	13,570.00	268.23	1,627.59	11,942.41	88%
8305	Office Equipment	250.00	0.00	0.00	250.00	100%
8310	Furnishings	3,000.00	0.00	0.00	3,000.00	100%
8315	Computer Equipment	28,000.00	12.99	6,683.73	21,316.27	76%
8405	Library Books & Periodicals	245,735.00	7,091.15	52,496.50	193,238.50	79%
	<b>PROGRAM TOTAL</b>	<b>2,120,369.00</b>	<b>125,524.84</b>	<b>691,267.70</b>	<b>1,429,101.30</b>	<b>67%</b>
9999	Overhead Charges	76,745.00	6,395.42	31,977.10	44,767.90	58%
	<b>TOTAL WITH TRANSFERS</b>	<b>2,197,114.00</b>	<b>131,920.26</b>	<b>723,244.80</b>	<b>1,473,869.20</b>	<b>67%</b>

705-9590-560	State Grant Line Items	Budget FY 2019-20	Mar-20	Expenditures Subtotal	Balance	Remaining Percent
	<b>Summer Reading (special grant)</b>					
7407	Special Library Programs		0.00	419.63		
	<b>SUBTOTAL</b>		<b>0.00</b>	<b>419.63</b>		
	<b>STATE GRANT TOTAL</b>		<b>0.00</b>	<b>419.63</b>		

705-9590-560	Federal Grant Line Items	Budget FY 2019-20	Mar-20	Expenditures Subtotal	Balance	Remaining Percent
	<b>Show-Me Steps (Patricia Crane)</b>					
6005	Travel Expenses		955.87	1,120.87		
6010	Conferences & Seminars		0.00	0.00		
	<b>SUBTOTAL</b>		<b>955.87</b>	<b>1,120.87</b>		
	<b>Summer Reading</b>					
1110	Part time		0.00	0.00		
1615	FICA		0.00	0.00		
7407	Special Library Programs		0.00	0.00		
	<b>SUBTOTAL</b>		<b>0.00</b>	<b>0.00</b>		
	<b>Spotlight on Literacy</b>					
1110	Part time		320.00	1,532.85		
1614	FICA		24.48	117.27		
7407	Special Library Programs		286.43	628.50		
	<b>SUBTOTAL</b>		<b>630.91</b>	<b>2,278.62</b>		
	<b>FINRA</b>					
7407	Library Books and Materials		0.00	1,518.60		
	<b>SUBTOTAL</b>		<b>0.00</b>	<b>1,518.60</b>		
	<b>Targeted Collection (Workforce)</b>					
7407	Library Books and Materials		65.99	1,565.99		
	<b>SUBTOTAL</b>		<b>65.99</b>	<b>1,565.99</b>		



FEDERAL GRANT TOTAL

696.90

5,363.21

Note: Report based on numbers received from the City of Joplin and a Library-generated voucher.  
Note: Shaded areas indicate that final numbers from the City of Joplin are unavailable at this time.

**REVENUE REPORT  
MARCH 2020**

Account #		FY 19-20 Estimated Revenue	Mar-20	FY 19-20 TO DATE	% OF EST. REVENUE
<b>705-0000-</b>					
400.01-01	R E Tax	1,380,000.00	10,754.81	1,268,499.01	92%
400.01-02	Payment In Lieu Of Taxes	3,000.00	0.00	0.00	0%
400.01-03	Commercial Surtax	302,500.00	391,051.90	391,051.90	129%
400.01-04	Financial Inst. Tax	5,000.00	0.00	3,605.08	72%
400.01-05	RR & Utilities-St. Assess.	42,000.00	0.00	64,262.18	153%
440.01-06	Penalties & Interest	8,000.00	571.14	2,392.55	30%
	<b>Tax Revenue Subtotal</b>	<b>1,740,500.00</b>	<b>402,377.85</b>	<b>1,729,810.72</b>	<b>99%</b>
420.02-01	Library Fines	6,000.00	185.48	1,122.76	19%
	<b>Library Fines Subtotal</b>	<b>6,000.00</b>	<b>185.48</b>	<b>1,122.76</b>	<b>19%</b>
430.02-01	Non-Resident Fees	34,000.00	1,713.20	13,106.41	39%
430.02-02	Book Sales	7,000.00	301.69	1,880.10	27%
430.02-04	Hager Processing	0.00	0.00	0.00	#DIV/0!
430.02-05	Lost Books	9,000.00	543.50	3,941.19	44%
430.02-07	Makerspace Fees	1,000.00	38.07	125.96	13%
430.02-08	Passport Fees	12,000.00	1,282.17	5,730.96	48%
	<b>Library Fees Subtotal</b>	<b>63,000.00</b>	<b>3,878.63</b>	<b>18,927.70</b>	<b>30%</b>
	Photocopies, Computer Printing,				
430.14-01	Reader/Printer, Fax	17,500.00	1,002.62	7,411.60	42%
430.14-04	Vending commissions	775.00	0.00	148.07	19%
	<b>Other User Fees Subtotal</b>	<b>18,275.00</b>	<b>1,002.62</b>	<b>7,411.60</b>	<b>41%</b>
440.09-01	Interlibrary Loan	10.00	0.00	0.00	0%
	<b>Other Charges Subtotal</b>	<b>10.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0%</b>
450.01-01	General Account Interest Income	40,000.00	6,823.75	26,540.28	66%
450.01-03	Investments Interest Income	7,000.00	11,116.63	18,129.59	259%
	<b>Interest Income Subtotal</b>	<b>47,000.00</b>	<b>17,940.38</b>	<b>44,669.87</b>	<b>95%</b>
450.03-01	Donations to Library	5,000.00	15.94	166.21	3%
450.03-09	Hager Trust Distribution	5,000.00	0.00	0.00	0%
	<b>Donations to Library Subtotal</b>	<b>10,000.00</b>	<b>15.94</b>	<b>166.21</b>	<b>2%</b>
450.06-09	Post Salary	64,287.00	0.00	21,326.20	33%
450.06-11	Miscellaneous	5,000.00	627.33	4,421.04	88%
	<b>Other Income Subtotal</b>	<b>69,287.00</b>	<b>627.33</b>	<b>25,747.24</b>	<b>37%</b>
451.03-01	Donations to Endowment Reserve	2,500.00	0.00	0.00	0%
	<b>Donations to Reserves Subtotal</b>	<b>2,500.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0%</b>
460.02-01	Transfer from General Fund	200,000.00	16,666.67	83,333.35	42%
	<b>City Subsidy Subtotal</b>	<b>200,000.00</b>	<b>16,666.67</b>	<b>83,333.35</b>	<b>42%</b>
470.10-03	Adult Summer Literacy Grant -- GFLA01	10,000.00	0.00	0.00	0%
470.10-06	Spotlight on Literacy -- GFLA12	6,000.00	0.00	2,895.00	48%
	<b>Federal Grants Subtotal</b>	<b>16,000.00</b>	<b>0.00</b>	<b>2,895.00</b>	<b>18%</b>
480.06-01	State Aid	24,054.00	0.00	12,027.25	50%
480.06-03	Athletes and Entertainers Tax	6,489.00	0.00	3,629.30	56%
480.06-05	Show-Me Steps to Career Development	2,000.00	0.00	0.00	0%
	<b>State Aid Subtotal</b>	<b>32,543.00</b>	<b>0.00</b>	<b>15,656.55</b>	<b>48%</b>
490.02-28	FINRA Foundation Grant	5,000.00	0.00	0.00	0%
	<b>Local Grants Subtotal</b>	<b>5,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0%</b>

	<b>Operating Revenue Total</b>	<b>2,210,115.00</b>	<b>442,694.90</b>	<b>1,929,741.00</b>	<b>87%</b>
<b>Foundation</b>					
450.01-17	Foundation Checking Interest	0.00	0.00	0.00	#DIV/0!
	<b>Interest Income Subtotal</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>#DIV/0!</b>
450.03-11	Library Foundation	0.00	20,427.30	20,427.30	#DIV/0!
	<b>Deposits to Foundation Subtotal</b>	<b>0.00</b>	<b>20,427.30</b>	<b>20,427.30</b>	<b>#DIV/0!</b>
	<b>Foundation Revenue Total</b>	<b>0.00</b>	<b>20,427.30</b>	<b>20,427.30</b>	<b>#DIV/0!</b>
<b>Hager</b>					
450.02-01	Unrealized Market Value	0.00	-47,130.74	-21,302.51	#DIV/0!
450.02-03	Realized Gain/Loss	0.00	0.00	0.00	#DIV/0!
	<b>Gain/Loss on Investments Total</b>	<b>0.00</b>	<b>-47,130.74</b>	<b>-21,302.51</b>	<b>#DIV/0!</b>
	<b>Hager Revenue Total</b>	<b>0.00</b>	<b>-47,130.74</b>	<b>-21,302.51</b>	<b>#DIV/0!</b>
	<b>Total Foundation and Hager Revenue</b>	<b>0.00</b>	<b>-26,703.44</b>	<b>-875.21</b>	<b>#DIV/0!</b>
	<b>Total Library Revenue</b>	<b>2,210,115.00</b>	<b>415,991.46</b>	<b>1,928,865.79</b>	<b>87%</b>

**Note: Report based on numbers received from the City of Joplin and a Library-generated revenue report.**  
**Note: Shaded areas indicate that final numbers from the City of Joplin are unavailable at this time.**

**STATISTICS  
MARCH 2020**

	Totals FY 2019	Mar-20	Total to Date	% of 19 Total
Gate Count	239,674	10,765	81,593	34.0%
Circulation	411,856	22,199	134,446	32.6%
Overdrive Circulation	32,674	3,151	13,999	42.8%
Unique Overdrive Patrons this month	7,465	684	3,297	44.2%
New Overdrive Users	536	79	268	50.0%
Hoopla Circulation	7,663	826	3,540	46.2%
Unique Hoopla Patrons this month	2,439	304	1,357	55.6%
New Cards Issued	3,913	179	1,161	29.7%
Adult Reference Questions	11,005	671	4,386	39.9%
Adult Information/Direction Requests	14,380	408	4,399	30.6%
Children's Reference Questions	3,652	107	825	22.6%
Children's Information/Directional	9,275	353	2,601	28.0%
Teen Reference Questions	199	86	317	159.3%
Teen Information/Direction Requests	2,202	54	354	16.1%
<b>REFERENCE &amp; INFORMATION</b>	<b>40,713</b>	<b>1,679</b>	<b>12,882</b>	<b>31.6%</b>
ILL Initiated	2,305	123	857	37.2%
ILL Loaned	1,736	82	622	35.8%
<b>TOTAL ILL</b>	<b>4,041</b>	<b>205</b>	<b>1,479</b>	<b>36.6%</b>
Reference Databases Use	184,539	8,789	68,972	37.4%
Adult Public Internet Use	32,710		9,478	29.0%
Wifi Unique Individual Users	14,745		0	0.0%
Wifi Sessions	0		0	#DIV/0!
Children's Computer Use	11,391		3,809	33.4%
Teen Computer Use	93	4	31	33.3%
Library Tours	13	0	1	7.7%
Tour Attendance	274	0	5	1.8%
Meeting Room Reservations	1,139	64	449	39.4%
Storyroom Reservations	0	0	0	#DIV/0!
Study Room Uses	4,374		1,501	34.3%
Story Time	214	14	88	41.1%
Story Time Attendance	5,832	298	2,006	34.4%
Children's Summer Reading Program	17	0	0	0.0%
Children's Summer Reading Attendance	1,082	0	0	0.0%
Children's Programs	136	8	53	39.0%
Children's Attendance	4,384	80	1,668	38.0%
Children's Passive Program	10	0	2	20.0%
Children's Passive Program Attendance	923	0	84	9.1%
Teen Programs	79	2	31	39.2%
Teen Attendance	511	13	227	44.4%
Teen Passive Program	0	0	0	#DIV/0!
Teen Passive Program Attendance	0	0	0	#DIV/0!
Teen Summer Reading Programs	22	0	0	0.0%
Teen Summer Reading Attendance	312	0	0	0.0%

Family Programs	3	0	0	0.0%
Family Attendance	103	0	0	0.0%
Adult Programs	39	2	14	35.9%
Adult Attendance	1,433	22	300	20.9%
Adult Summer Reading Programs	6	0	0	0.0%
Adult Summer Reading Attendance	41	0	0	0.0%
Children's Programs Outside Library	64	5	16	25.0%
Children's Programs Outside Attendance	1,238	205	448	36.2%
Teen Programs Outside Library	4	0	3	75.0%
Teen Programs Outside Attendance	203	0	40	19.7%
Adult Programs Outside Library	4	0	1	25.0%
Adult Programs Outside Attendance	458	0	31	6.8%

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Adult Titles Added	4,777		1,606	33.6%
Adult Volumes Added	5,680		1,820	32.0%
Teen Titles Added	184		105	57.1%
Teen Volumes Added	221		144	65.2%
Children's Titles Added	1,180		846	71.7%
Children's Volumes Added	1,627		994	61.1%

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Total Titles Added	6,141		2,557	41.6%
Total Volumes Added	7,538		2,958	39.2%
Total Titles Withdrawn	12,185		2,032	16.7%
Total Volumes Withdrawn	5,512		2,753	49.9%
<b>TOTAL TITLES: COLLECTION</b>	<b>98,799</b>			
<b>TOTAL VOLUMES: COLLECTION</b>	<b>124,749</b>			